

Beaver Family Clinic would like to provide our patients with the following information on medications refills:

1. It is the patient responsibility to make sure they follow up with their regular health care provider for medical problems. Patients will be instructed when to return for a follow up visit and will be provided with enough medication to last for that interval. It is the patients' responsibility to keep their follow up appointments.

2. If for any reason the patient runs out of the medications or is unable to keep the scheduled appointment, the patient may do the following:

- Call the clinic to make an appointment
- Call your pharmacy with the refill request and the pharmacy will then contact the clinic for the refill or go on-line to our web-site at: www.beaverfamilyclinic.com
- Please allow 5 to 7 business days for your request to be processed.
- Do not call the clinic to check on your request, as this will only delay the process.
- If you cannot wait for 5 to 7 business days for your refill, you must call for an appointment.
- If a refill is given, it will be for one month to allow a scheduled follow up with a health care provider.

3. Refill requests are process from 8:00 a.m. to 5:00 p.m. Monday thru Friday. Please allow 5 to 7 business days for your request to be processed.

4. Medication refills will not be done on the weekends.